

NCHN Executive Roundtable (ER) Call Descriptions **2017-2018**

The NCHN's ER Program is designed to give members a monthly opportunity to connect with their peers and colleagues across the country. The target audience is network leaders or other network staff that you feel would benefit from the discussion and interaction with others. The calls are not recorded so that members may feel free to share both successes and challenges they encounter in the operation of their network organizations. Think of it as the hot line for network leaders! Although, a topic is announced, each call will be adjusted as needed to meet the immediate need(s) of participants on the call. We are pleased that Dr. Mary Kay Chess will continue as the facilitator for these monthly discussions.

Dr. Chess is proposing the following discussion topics for the 2017-2018, beginning August 2017 through July 2018. We are providing you the topics for the calls, along with the date and time for planning purposes. You will receive individual WebEx invitations for each call a month before the scheduled date. We encourage you to accept the invitation when received. We know how busy your schedule is, but we want to assist you in taking time for your personal leadership development, as well as connect you with your peers. A reminder will also be sent the morning of the scheduled call. You can also find the dates of the ER calls on the NCHN calendar located on the NCHN website.

Instructions for reviewing the topic/description of the ER call in the WebEx invitation:

When you receive the ER Call notification you can scroll down and click on the blue link "join the meeting". This will open a WebEx Meeting Center window that will show you the date of meeting, time of meeting, and the host. If you click on the blue link "More information" under the host's name you will then be able to see what the meeting/call is about. A description will be listed under the Agenda.

The overall goal of the 12 ER sessions is to provide specific insights from members and the facilitator based on current research and literature on effective organizations, management, personal leadership development, along with providing specific tools/insights to support even greater long-term resilience in the networks served by NCHN.

ER topics are focused by quarter and the description for each quarter is outlined below. The year-long list of topics and descriptions is in direct response to NCHN members asking for a year-long overview. Each ER session will continue to first and foremost allow time for issues/topics that are top of mind for the participants before delving into these announced topics as we know the nature of the issues facing network leaders are constantly changing. The ER topics are for both new and experienced network leaders. The approach during each call will be to continue to allow the leaders to share experiences on the topic directly from their networks and to provide 1-2 tools that impact particular situations.



First Quarter NCHN ER Calls

These topics are around change and provide a soft launch for the NCHN Leadership Experience, October 17-19, 2017 in Albuquerque, NM for both new and experienced network leaders.

August 14, 2017 @ 12:00 PM ET

Engaging the Current and Future Network System: Network leaders each lead unique network organizations. This ER discussion examines why it is essential to understand the system as it is currently organized and the potential for future shifts in the system. The conversation will focus on creating effective approaches to sustainable network development and member engagement.

September 11, 2017 @ 12:00 PM ET

Members of the Current and Future Network System: Effective networks invite and encourage participation from diverse sectors of the system. Hearing and holding the often-conflicting conversations resulting from diversity in the networks requires effective tools and approaches. This conversation focuses on how to best attract diverse perspectives and then create space to support conversations of differing points of view.

October 9, 2017 @ 12:00 PM ET

Anticipating Change - Regional and National Patterns & Trends: In order to thoughtfully consider changes that are sure to emerge during a funding year, practical tools to proactively consider and capitalize on constructive trends and diminish the impact of more detrimental trends will be considered in this ER conversation. This is a session that can be exported and used as a board meeting or segment of a board meeting.

Second Quarter NCHN ER Calls

These calls deepen the thinking around teams including creating and sustaining high performing boards. This quarter provides even deeper content and explorations for individuals who attended the NCHN Leadership Experience.

November 6, 2017 @ 12:00 PM ET

Teams serving the High Performing Network: What is a team & what value might they bring to a network? Thinking back to the assessment completed in August on defining the Network System, this ER conversation focuses on the variety of teams actually providing services within the network.

December 11, 2017 @ 12:00 PM ET

Creating and Sustaining High Performance Teams: This ER conversation examines the distinct performance of diverse teams working in a complex network system. We'll consider several specific tools to improve the team performance and contributions to the network. We'll also have an opportunity to hear stories about why some teams are successful, why some teams simply need a few new members or, why some teams need to celebrate their successes.



January 8, 2018 @ 12:00 PM ET

Decisions Teams Make & Don't Make: We all know that many networks depend on generosity of members. They contribute their time and resources to ensure that networks engage in meaningful work. One key determinant of successful team work or board work includes thoughtful decision making. If there are elephants on the table or a reluctance to avoid mistakes, this ER conversation provides approaches to land on successful deliberations and outcomes.

Third Quarter NCHN ER Calls

These calls_examine the skills necessary in leading. Three different leadership models will be examined and the conversation will center around pros and cons for each model based on the unique needs of the networks around this virtual table.

February 12, 2018 @ 12:00 PM ET

Leading through Collaboration: Collaborative Leadership has a time and a place in the timeline of a network. During this ER conversation, we'll examine stories of collaborative leadership and determine the skills of collaborative leaders and when, in the life cycle of a network this leadership is most helpful.

March 12, 2018 @12:00 PM ET

Leading through Rapid Decision Making: The systems currently served by network leaders and boards are facing constant changes in funding, regulatory requirements and membership. When do networks need leaders able to support rapid and thoughtful decision making and what are the pros and cons of this approach. At this ER session, we'll hear stories of leaders who decide and we'll decide when, in the life cycle of a network, this leadership skill is most needed.

April 9, 2018 @ 12:00 ET PM

Leading through Complexity: There are many models of leadership. Some say there are over 130 such models to consider. It is challenging to decide how to focus on personal leadership development and how to select board members and team members most suited to the unique needs of the network. In this ER conversation, we'll consider the qualities and skills of leaders needed to thrive in a world of complexity where the issues are murky and the questions themselves are vague.

Fourth Quarter NCHN ER Calls

These calls focus on innovation in and performance of the network. How do boards assess their success and traction on meeting the needs of the communities and members they serve? How are they supporting the network leader to meet goals that may morph during the fiscal year because of changes in the system?



May 14, 2018 @ 12:00 PM ET

Starting up a Network or Revitalizing an Existing Network: Creating the infrastructure for successfully launching a new network or revitalizing an existing network requires thoughtful collaboration from many stakeholders. In this ER session, we'll consider the factors and key players necessary in creating a sustainable network system. We'll hold a more in-depth discussion on the foundational work of creating a working board or advisory group. Then, we'll consider approaches to creating short and long-term strategic plans. The final element will center on successful communication models for on-going network sustainability.

June 11, 2018 @ 12:00 PM ET

Transforming an existing Network: This ER conversation allows participants to each hold a magic wand through this question: If you could change one condition or situation in your network to support innovation and risk taking, what would you wish for this moment? We'll transform at least of few of these wishes into tangible action steps to transform a network of any age.

July 9, 2018 @ 12:00 PM ET

Pivot Gracefully, or Not: In this ER conversation, within the confines of this group of leaders, we'll talk about failures, pivots, actions to avoid, and decisions to encourage. This is a session focused on engaging in complex network systems with laughter and courage and very specific tools of innovation. This is a value each network needs and yet, few networks actually encourage experimentation and pivots. Let's explore why pivots might be healthy.

<u>NOTE:</u> Our goal is to hold all calls as scheduled, however, we reserve the right to make adjustments if the need should occur. We also ask that if at all possible, if your schedule changes and you are not able to participate on a call to please let us know.