Linda is a therapist, educator and consultant with over 25 years of experience including direct service, supervision and management. Presently she is NCHN's Director of Member Services and prior, has served as NCHN's Board secretary. Linda has delivered national presentations on a variety of topics including network development and self-care. As a former network director, Linda was instrumental in the original design and implementation of a 24-hour mental health crisis services delivery system. Linda has advanced training from the National Organization for Victim Assistance and volunteered at the site of the World Trade Center in New York following the attacks on 9/11. She continues to provide disruptive event management services in her local area. Linda earned a BSW from Augustana College in Rock Island, IL, an MSW from the University of Illinois at Urbana-Champaign and is a graduate of the Johnson & Johnson/UCLA Health Care Executive Program from UCLA's Anderson School of Management in Los Angeles, CA.