

**2017 NCHN Leadership Forum**  
**October 18 - 19, 2017**  
**Fireplace Room**  
**Hotel Albuquerque Old Town, Albuquerque, NM**  
**Agenda**

**Leadership Forum Focus:** Designed for experienced Network Leaders (6+ years of providing leadership in a network and new Network Leader attendees of the 2017 NCHN New Network Leader Workshop)

**Leadership Forum Objectives:** Participants may expect the following through their engaged participation in the event:

1. Engage in a discussion and determine the meaning of collaboration in NCHN networks.
2. Understand the challenges of collaboration as a key leadership competency.
3. Consider conflict as a leadership tool to support innovation & decision making.
4. Design the network of the future and determine the innovative leadership required to lead this network.
5. Evaluate the work/play balance needs you have for leading these complex organizations in the midst of change and ambiguity.

**Wednesday - October 18, 2017**  
**8:00 AM MT – 7:00 PM MT**

**7:45 AM**                      **Breakfast will be available**

**8:00 AM – 8:45 AM**      **Welcome & Overview of the Leadership Forum**  
Rebecca J. Davis, Ph.D., NCHN Executive Director

**8:45AM – 9:45 AM**      **Transitions in Healthcare - Setting the Stage for our**  
**Conversations: Policy and Legislative Updates**  
Brock Slabach, MPH, FACHE, Senior Vice-President of Member Services, NRHA

**9:45 AM – 10:00 AM** **Networking Break**

**10:00 AM – 12:00 PM** **Building and Enhancing Network Collaboration & Innovation**  
Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

**Here are the questions we will consider together:**

- **What is the Value Proposition of Collaboration & Innovation in Networks?**  
In this introduction, we'll conduct a stakeholder assessment to determine who is around the virtual network tables and we'll look at the expectations of each of these stakeholders – what do they hope to gain and what do they fear they may lose.
- **How do we define and understand the networks as complex non-profit and for-profit organizations?** We'll build the case together around the conditions of complex networks. As we consider complexity, we'll also identify 2-3 tools in successfully navigating complexity.

- **Can we encourage clarity around the pros and cons of collaboration & innovation?** Collaboration is perhaps, easier to say than to carry out. In this session, we'll expand the initial value proposition discussion and add a frank assessment of the success of meeting stakeholder expectations, prompting innovation and, what will be needed to continue to grow the network.

**12:00 PM – 1:00 PM Lunch Together**

This is time to network, return calls and send messages. Come back ready to fully re-engage in the session.

**1:00 PM – 4:30 PM Welcome Back**

**1:00 PM – 2:00 PM Conflict: The Leadership Lever for Network Innovation**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

**Here are the questions we will consider together:**

- What shifted for you as you reconsidered collaboration & innovation?
- How do we define conflict in networks? Who is responsible for conflict?
- Do you have a story or two of conflict in your network? What caused the conflict, what emerged and why does this experience stick with you?
- What are the phases we might expect in conflict & change?

**2:00 PM – 2:45 PM Innovation: Transitioning Conflict through Innovation**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

**Here are the questions we will consider together:**

- How can conflict fuel innovation and productivity in the network?
- What is your experience of conflict and how do you personally prefer decisions and conversations to emerge, ebb and flow?
- Based on what your network requires for productivity and your personal engagement with conflict, what development opportunities are emerging for the key stakeholders in the network?

**2:45 PM – 3:00 PM Networking Break**

**3:00 PM – 4:30 PM Personal Care and Engagement of Network Leaders**

Linda K. Weiss, LCSW, NCHN Director of Member Services

**Here are the questions we will consider together:**

- **What skills do I need to continue to build to best meet the unique needs of my network at its particular stage of development?** This allows personal reflection and stories based on the outcome of the conflict assessment.

- **How do I make sure this leadership role continues to inspire me to contribute?** This allows a frank assessment of first: the level of inspiration each leader is experiencing and what they might do to reframe this evaluation if that makes sense.
- **What steps do I need to take to create balance and joy in my life and contributions to the network?** Working in teams, they can begin to talk about and understand what is needed for work/play balance.

#### **4:30 PM – 5:30 PM Break**

**5:30 PM – 5:45 PM** We'll meet again, while enjoying light snacks, take a few minutes and make some quick notes using the following format:

- *I like:*
- *I wish:*
- *I wonder:*

#### **5:45 PM – 6:00 PM Observations on Conflict & Innovation**

Rebecca J. Davis, Ph.D., NCHN Executive Director

**Here are the questions we will consider together:**

- What's working me?
- What did I learn or experience that totally surprises me?
- What action(s) am I intrigued to take? When?

#### **6:00 PM – 7:00 PM Experiencing Innovation to Support a New Beginning**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programming

**Here are the questions we will consider together:**

- What are actions we can take to celebrate and acknowledge endings?
- How much time do we really need to understand that the old is gone, that the new might just be a murky vision?
- How do we discover a re-newed sense of purpose and a new beginning?

### **Thursday - October 19, 2017**

**8:00 AM MT – 12:00 PM MT**

**7:45 AM Breakfast will be available**

**8:00 AM – 8:45 AM Welcome to the day/Meeting over Breakfast**

Rebecca J. Davis, Ph.D., NCHN Executive Director

**Here are the questions we will consider together around innovation and collaboration in networks – building our own national transitional update:**

- What do we know?
- What do we anticipate?
- What is a best case?

## **8:45 AM– 9:45 AM Leading a Complex Network**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

### **Here are the questions we will consider together:**

- If you had a magic wand, what are the specific conditions you would require in the Network of your Dreams? (First, draw your wand!)
- If you evaluate the current performance of your Network, what do the network stakeholders need to let go of or end? What do they need to begin?
- What board leadership qualities are required and what opportunity does this provide you if there is letting go or ending something? If they begin something new?

## **9:45 AM – 10:00 AM Networking Break - Check-out**

## **10:00 AM – 10:30 AM Network Collaboration and the Culture of Innovation**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

### **Here are the puzzles we will consider together:**

- What are the opportunities in collaboration &/or cooperation?
- What will alert you to a necessary pivot? How will you track this?
- What leadership skills are key for supporting the innovation that emerges from conflict?

## **10:30 AM – 11:45 AM What does this all mean to me?**

Linda K. Weiss, LCSW, NCHN Director of Member Services

### **Here are questions we will consider together:**

- If collaboration is necessary for innovation within the network, with business partners, colleagues across the country, and funding sources, what does this mean for me personally?
- What do I need to continue doing?
- What do I need to stop? When?
- What development do I want to engage in over the next year?
- What do I want to do for fun and how do I define fun?

## **11:45 AM – 12:00 PM What will NCHN continue to provide to support this leadership & network growth and development?**

Rebecca J. Davis, Ph.D., NCHN Executive Director

### **Here are the resources we will consider together:**

- Educational & Leadership Forums
- Tools & the NCHN E-Change
- Updates & Inquiries