

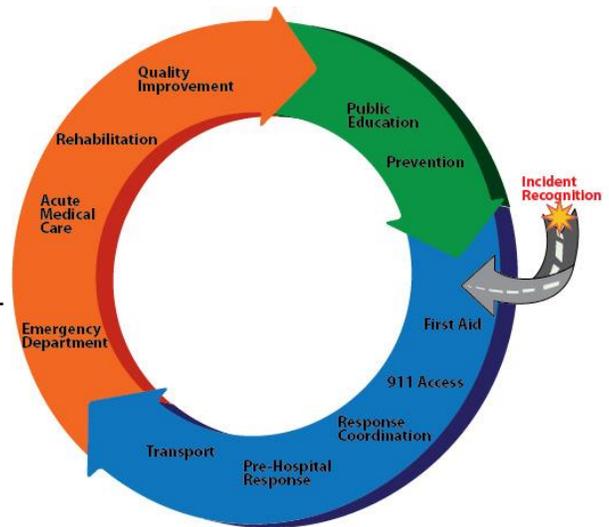
## Time Sensitive Emergencies

On March 19, 2014, Governor Butch Otter signed S1329aa which establishes a state wide system for trauma, heart attack, and stroke care, otherwise known as Time Sensitive Emergencies (TSE).

The 2014 Idaho Legislature approved and funded a plan to develop a statewide TSE system of care that will include trauma, stroke, and heart attack. Three of the top five causes of deaths in Idaho. Studies show that organized systems of care improve patient outcomes, reduce the frequency of preventable death, and improve the quality of life for the patient.

A TSE system of evidence-based care addresses public education and prevention, 911 access, response coordination, pre-hospital response, transport, hospital emergency/acute care, rehabilitation, and quality improvement. A TSE program creates a seamless transition between each level of care and integrates existing community resources to improve patient

outcomes and reduce costs. It will get the patient to the right place in the right time with the right care. Plans for the Idaho TSE system of care include a State TSE Council that will lead the system regional committees to develop the system with community partners, and technical support provided by the Idaho Division of Public Health. The system will roll-out using a deliberate, staged manner, with trauma being implemented first, followed by the other two components.



Governor Butch Otter at the signing ceremony

## ICD-10 Boot Camp Registration Open!

The Hospital Cooperative has finalized its ICD-10 Boot Camp geared for coders and billers. We are working with the vendor, Nuance, on a four-day conference. We are offering the exact same course on two different weeks to allow flexibility for attendees. Several hospitals received assistance from the Idaho State Office of Rural Health and Primary Care to help pay for the training for their staff.

- Date: May 12-15  
May 19-22
- Location: Clarion Inn (1399 Bench Road, Pocatello, ID)
- Cost: \$1000 per attendee (includes registration, breakfast, lunch, and snacks)
- Size: Maximum of 35 attendees each week

**Boot Camp Registration:** To register for the event, send an e-mail to Robert Cuoio (Robert@hospitalcooperative.org) including: name, job title, e-mail address, and indicate which week you would like to attend. It is based upon first-come, first-served so register early to ensure your timeslot. Visit <http://www.hospitalcooperative.org/education/icd-10-boot-camp.html> for more details.

**Hotel Reservation:** The Hospital Cooperative has reserved a block of several sleeping rooms under ICD-10 Training. THC member hospitals will have access to rooms at the rate of \$69 per night. Reservations can be made by calling (208) 237-1400.

*Please note: The ICD-10 Boot Camp is available only to The Hospital Cooperative member hospitals.*



## Minidoka Memorial Hospital

### New 80-Slice CT Scanner

Minidoka Memorial Hospital is in the process of installing the Toshiba Aquilion Prime 80 CT Scanner. With the fast time of 80 slices per rotation, a patient capacity of 500 lbs., improved resolution and reduced radiation exposure, this is a giant step forward for a community hospital and Southern Idaho. Advanced technology and an active marketing campaign have the potential of drawing patients from all parts of Southern Idaho and Northern Utah. Add in the expertise of our radiologist group and we can do almost anything right here in Rupert.



Join us for an Open House on April 1<sup>st</sup>, 4:00-6:00 pm and celebrate our giant step forward for quality patient care and improved service for area physicians.

### Employees At MMH Contribute in a BIG Way

The Minidoka Health Care Foundation is pleased to announce the tremendous success of the 2013 Employee Campaign. The Employee Campaign was initiated in 2006 at MMH, giving the opportunity for employees to contribute a portion of their check on a strictly volunteer basis for an entire year to the foundation. This amount could be anywhere from \$1.00 per paycheck up to their entire paycheck if they wanted. After a year, the foundation would send out wish lists to each department at the hospital and then through a committee of peers, the money donated during that time would be spent funding the wish lists. We believe the employees truly enjoy seeing their dollars at work. It is certainly a morale booster in our facility, says Tammy Hanks, Foundation Director. Hanks also says that the staff she has the privilege to work with on a daily basis has been an example to her on the true meaning of giving. In 2006, the total dollars donated by employees was \$5,905. At the end of the 2013 campaign, the employees had donated \$22,018 for the year. When you look at the total dollars donated by employees from 2006 through 2013 it is a very humbling number.



Employees' contributions have now reach \$115,152 since its inception. The Minidoka Health Care Foundation would like to say thank you to the many employees at Minidoka Memorial for all their hard work and dedication, making this the best place to work in Mini-Cassia.

## Lost Rivers Medical Center

### Telepharmacy

On March 13, Idaho State University received the required accreditation waiver allowing them to proceed with construction of a full service retail pharmacy located at Lost Rivers Medical Center. While inpatient medications will continue to be managed by the hospital's pharmacy department, this venture will provide retail pharmacy services for the Lost River Valley region while also allowing rural clinical rotations for ISU's pharmacy students. The anticipated completion date is mid-May 2014.



### Partnership Established with BSU

LRMC has agreed to become a research study partner with Boise State University by participating in their Idaho Rural Family Physician Workforce Study. In addition to making LRMC eligible to receive residents from BSU's Family Residence Program (as is currently in place with ISU), this program will also allow LRMC to receive data for use in future recruitment efforts.

### Clinics Extended Hours

LRMC now offers extended business hours for their Arco and Mackay clinics. Meeting this patient need (which was based on customer satisfaction factors) has been accomplished by staggering employee schedules so that the clinics are open during the lunch hour and until 6:00pm on many evenings.

### EMR Evaluation

Electronic Medical Record vendors are being reviewed by LRMC in anticipation of their future implementation of required EMR systems. The successful vendor candidate will be determined in early April so that a partnership can begin by May 1, 2014.

### Hospital Receiving Bond Funds

Last, but certainly not least, LRMC will be receiving their bond funds on April 16. These funds will pay off all old debt. This will help ensure that Lost Rivers Medical Center will be in a position to provide quality medical services for many years to come.



## Teton Valley Health Care

### New Program to Bring Health Care to the Home

Beginning March 2014, up to twenty people who suffer from chronic medical illnesses will participate in a pilot program to help them better manage their health. The program places paramedics on a regular schedule of in-home visits to help assist patients with their medical treatment plans including ensuring that patients understand their physician's instructions and providing wellness checks. The home visits are offered at no cost to the patient.

"People who are trying to manage multiple health problems can really benefit from having a paramedic stop by for a visit to check on them," says Robert Veilleux, Teton Valley EMS Director. "We could save them a trip to their medical clinic, maybe save them a trip to the ER and possibly, save their lives."

Paramedics involved in the program are currently employed by Teton Valley Ambulance and Teton County Fire & Rescue, working collaboratively create a community paramedic program that hopefully can be sustained for years to come. Team coordinators are Stephen Shepro, Paramedic from Teton Valley Ambulance and Ed Schauster, Division Chief and Paramedic from Teton County Fire & Rescue.

Funding for the pilot program was awarded by the Idaho State Office of Rural Health & Primary Care through a Flex grant of \$20,000. Flex grants require that the organization receiving the award establishes specific measurable goals to help chart the effectiveness of their grant project.

Mid-February, additional funding of \$15,500 was granted by PacificSource Foundation for Health to help pay for ongoing training and staffing for the new program.

"Ultimately, we hope to bring about better overall health for our patients at a lower cost, fewer trips to the ER and increased support for people who suffer from serious chronic diseases," said Keith Gnagey, CEO of TVHC.

"Teton Valley is blessed to have certified paramedics in both agencies. Fortunately, we're not fighting fires and responding to medical emergencies around the clock, which gives us a great opportunity to further use those skills toward helping the people in our neighborhood," said Chief Bret Campbell, Teton County Fire & Rescue.

Keith Gnagey views this new pilot program as a launching point to try innovative approaches toward delivering healthcare at a lower cost while remaining focused on better quality of life for patients and their families.

"As a community and as a healthcare organization, we would prefer to focus on preventive care and wellness instead of life-threatening medical emergencies. While it's imperative that we remain prepared for those emergencies, we should do what we can to prevent them."

In February 2014, Teton Valley team members completed a trip to Boise to meet with members of the Ada County Community Paramedic program to share ideas, protocols and training opportunities.

For more information, please contact Keith Gnagey at (208) 354-6355 or Ann Loyola, Director of Public Relations at (208) 354-6301.

## Eastern Idaho Regional Medical Center

### Hands-on Healthcare

Continuing education for clinicians is a common challenge among our hospitals. Eastern Idaho Regional Medical Center's Clinical Simulation Learning Center (SimLab) allows staff and students at EIRMC to learn hands-on in a safe environment without experiencing real-life consequences.

The SimLab, created in 2013 with a HCA Cares Grant replicates a patient room with two manikins, SimMan and SimJunior, both with their own bed, IV pump, and crash carts. SimMan is a simulated patient manikin with the technology to mimic life-like scenarios, such as talking, breathing and bleeding.

This year, EIRMC is excited to add two new members to the SimLab, Noelle and her baby boy, Hal. Noelle is a pregnant manikin that prepares EIRMC staff for situations that can occur during labor and delivery.

She is capable of actually giving birth via birth canal or cesarean section. Her delivery can be as rapid as 20 minutes or it can be programmed to last hours, and can include major complications during delivery or even post-birth. Baby Hal's arrival can either go smoothly or with complications, requiring staff intervention.



Scenarios are managed by the instructor remotely from another room. These different situations help staff handle complex situations, encourage teamwork and develop critical thinking skills.

## Portneuf Medical Center

### Teddy Bear Clinic

Over 1,200 teddy bears invaded Portneuf Medical Center on Saturday, March 15, 2014. The teddy bears didn't come alone, they brought with them kids, parents, grandparents! Over 4,000 people enjoyed a fun day learning about the hospital.



## Star Valley Medical Center

### Star Valley Medical Center Selects MEDITECH's 6.x EHR

Star Valley Medical Center will go LIVE with MEDITECH's fully integrated 6.x electronic health record (EHR), including the ambulatory suite, on April 1, 2014.

"Our mission is to deliver safe, quality care to the unique population of patients we serve," says Charlie Button, CEO at Star Valley Medical Center. "We wanted a comprehensive, fully integrated electronic healthcare solution that would give our caregivers the tools they need to provide the highest level of patient care across a full spectrum of care environments."

Star Valley encompasses a 24-bed long term care facility, swing bed program, general surgery clinic, orthopedic surgery clinic, three family practice clinics, a sleep lab, physical and occupational therapy services, and infusion therapy services. Strong physician leadership has helped the organization to optimize their IT system throughout the enterprise.

"Our physician champions Niki Milleson, DO, physician clinic integration lead, and Donald Kirk, MD, hospital integration lead, have been invaluable during the implementation phases at the hospital and at our practice clinics," says Eli Lainhart, director of IT at Star Valley Medical Center.

"Both physicians, along with our MEDITECH implementation and support representatives, have assisted in end-user education and trainings--sharing the many workflow and care delivery improvements an electronic system will bring to our physician, nurse, and caregiver teams."

Star Valley was recently recognized as a Top 20 Critical Access Hospital by the National Rural Health Association in the areas of patient satisfaction, quality, and value.

"We pride ourselves on achieving quality patient outcomes and promoting wellness throughout our entire healthcare organization and community," says Button. "The MEDITECH system is providing the foundation for us to continue on this path to excellence. We are thrilled for what the future holds."

### Star Valley Medical Center is recognized as a top 20 Critical Access Hospital

Star Valley Medical Center was been recognized as a Top 20 Critical Access Hospital for 2013 by the National Rural Health Association. This is in the top 1.4% ranking nationwide for CAHs.

The National Rural Health Association compares the nation's 1,400 Critical Access Hospitals in the areas of finance, quality, patient satisfaction, market competitiveness and value. Star Valley Medical Center was named as a top 100 hospital by Ivantage Health Analytics for the second time in March of last year.

In addition to the top 20 hospital ranking, SVMC has received the Women's Choice Award for 2014 from Women Certified, Inc.

Star Valley Medical Center is one of 241 hospitals in the U.S. to

be presented with the Women's Choice Award. Awarded facilities were evaluated through national and regional initiatives based on emergency department performance.

SVMC was selected based on measures women feel are most important in emergency care performance. "I am very proud of our staff for achieving these awards," Charlie Button said. "Improvements in the ER have been a focus this last year and the hospital is seeing exceptional patient satisfaction scores."

Charlie Button noted, "While being awarded top 20 status and receiving the Women's Choice Award are tremendous achievements, they do not mean that the Medical Center can stop improving. The hospital is pleased for the recognitions but is also on the path of further improvements. Our goal is to be the number one hospital in the nation because we want that for the community."

### Star Valley Medical Center Earns Quality Respiratory Care Recognition in National Program

Star Valley Medical Center has earned Quality Respiratory Care Recognition (QRCR) under a national program aimed at helping patients and families make informed decisions about the quality of the respiratory care services available in hospitals.

About 700 hospitals or approximately 15% of hospitals in the United States have applied for and received this award.

The QRCR program was started by the American Association for Respiratory Care (AARC) in 2003 to help consumers identify those facilities using qualified respiratory therapists to provide respiratory care. Hospitals earning the QRCR designation ensure patient safety by agreeing to adhere to a strict set of criteria governing their respiratory care services.

To qualify for the recognition, Star Valley Medical Center provided documentation showing it meets the following conditions:

- All respiratory therapists employed by the hospital to deliver bedside respiratory care services are either legally recognized by the state as competent to provide respiratory care services or hold the CRT or RRT credential.
- Respiratory therapists are available 24 hours.
- Other personnel qualified to perform specific respiratory procedures and the amount of supervision required for personnel to carry out specific procedures must be designated in writing.
- A doctor of medicine or osteopathy is designated as medical director of respiratory care services.
- Hospital policy prohibits the routine delivery of medicated aerosol treatments utilizing small volume nebulizers, metered dose inhalers, or intermittent positive pressure treatments to multiple patients simultaneously. Circumstances under which this practice is permitted is defined by policy.
- Use a process that periodically compares performance of your respiratory department on efficiency and quality metrics with similar departments for the purpose of identifying an achieving best practice.

The AARC's QRCR program grew out of growing concerns among health care leaders and the general public regarding the safety and quality of health care services provided to patients. Hospitals that meet the QRCR requirements provide a level of respiratory care consistent with national standards and guidelines, and should be commended for their commitment to quality care.



## Bingham Memorial Hospital

### BMH Installs New Patient Monitoring System

This winter, Bingham Memorial installed a remote patient monitoring system which uses bedside monitors, oximeters and a medical staff notification system to boost patient safety to an even higher level. The new Patient SafetyNet technology notifies medical staff of any dangerous change in a patient's oxygen level. The system communicates through pagers worn by staff or a monitor at the nurse station. Instead of reacting to alarms, care givers know what a patient's stats are before entering the room. Bingham Memorial Hospital is proud to be one of the first hospitals offering the Patient SafetyNet in Southeastern Idaho.



### Bingham Memorial to begin new Internal Medicine Residency Program

Bingham Memorial has been granted approval by the American Osteopathic Association (AOA) to commence the Bingham Internal Medicine Residency program. The program is the first and only AOA approved internal medicine residency in Idaho for a doctoral degree in Osteopathic Medicine. The hospital will begin training four physicians this July. By 2017, the residency program will reach capacity with 12 physician positions. Residents will complete their required core curriculum with rotations at Idaho Physician's Clinic and Bingham Memorial Hospital. Additionally,



patient experiences not available at Bingham Memorial will be offered through a partnership with Davis Hospital and Medical Center in Layton, Utah. The new internal medicine residency program will allow Bingham Memorial to bring the best resident physicians to the area and hopefully make them a permanent

part of the Southeast Idaho community. For more information regarding the Bingham Internal Medicine Residency program, please visit [www.BinghamIMR.org](http://www.BinghamIMR.org).

### Dr. Dan Robinson offers new ankle replacement procedure

Dan Robinson, DPM, Podiatric Surgeon at Bingham Memorial Hospital is making the Scandinavian Total Ankle Replacement (S.T.A.R.), readily available to residents of Southeast Idaho. Dr. Robinson is certified by the American Board of Podiatric Surgery, and is certified in foot and ankle surgery. Last year, he completed one of the first ankle replacement procedures performed in Southeast Idaho, achieving excellent results. The patient sought out Dr. Robinson for help in eliminating chronic ankle pain.



Dr. Robinson explains that the S.T.A.R. ankle replacement is one of a few ankle

implants that comes close to replicating the natural motion of the ankle. The materials used in the new ankle are composed of the same products that have been used in hip and knee replacements for the last 30 years. "This is a great opportunity for patients suffering with ankle pain to finally have relief," says Dr. Robinson.

Previously, patients considering a total ankle replacement had to travel to Boise or Salt Lake City for the surgery and all appointments. "Instead of traveling repeatedly for pre and post operation appointments to unfamiliar hospitals, patients can save travel and hotel expenses, and most importantly . . . time," says Dr. Robinson. "Patients can have all the work done at Bingham Memorial Hospital. This includes all follow-up care and rehabilitation, all in a community where they feel comfortable."

The new ankle replacement treatment is ideal for those who suffer from ankle pain, traumatic arthritis, osteoarthritis, or deformities of the ankle. It is, however, not recommended for patients with diabetes suffering from neuropathy, or who have Peripheral Artery Disease. Following a new ankle replacement, patients should expect a decrease in pain and an increase in mobility. Recovery time includes four to six weeks of no weight on the ankle, followed by physical therapy and rehab to achieve full recovery. For more information regarding the S.T.A.R. ankle replacement procedure, call Dr. Dan Robinson at (208) 782-2490. Dr. Robinson has offices in Blackfoot, Idaho Falls, Pocatello, and Soda Springs.

## Nell J. Redfield Memorial Hospital

### Evening of the Arts

The third annual Evening of the Arts held at the Malad High School Commons was a huge success. A very large crowd attended, enjoying an evening of the performing arts, visual arts and culinary arts presented by their friends and neighbors right here in Malad.

There were over 40 theme baskets and other items all generously donated by Oneida County residents and merchants. The baskets and other merchandise were bid on in a silent auction held throughout the evening and the winners were announced at the end of the program. Organizers were thrilled with the support from the community.



### Wearing Red for Awareness

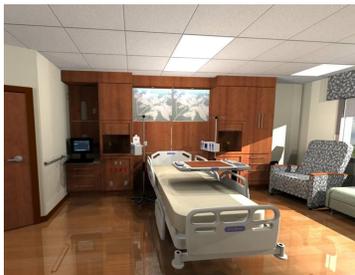
Nell J. Redfield Memorial Hospital kicked off February by wearing red and joined the American Heart Association's fight against heart disease by holding Wear Red Day. They also wore red throughout the whole month of February to draw awareness. Nell J. Redfield Memorial Hospital wants to empower our community to live healthier lives so they offered a variety of tests and labs for the community for free or for a reduced price. "We Heart Our Patients from Head to Toe" promotion was available the month of February.



## Bear Lake Memorial Hospital

### Groundbreaking Ceremony

On April 3, Bear Lake Memorial Hospital will be holding a groundbreaking ceremony as they are renovating and creating private patient rooms within the facility. Feel free to join them at 12:00 pm at the main entrance of the hospital. This will truly create a new, exciting patient experience for the residents within the community.



came CEO of Madison Memorial Hospital, which is situated about 310 miles east of Boise and 240 miles north of Salt Lake City, in April 2012. Last year, she received the Medical Professional of the Year award from the Rexburg Chamber of Commerce and was named to Becker's Hospital Review's list of 120 Women Hospital and Health System Leaders to Know.

Some of Rachel's strengths have been teamwork and collaboration for better patient outcomes on all levels of healthcare. She has helped inspire teamwork for better patient experiences from housekeepers to the partnering with University of Utah Medical Hospital and their specialists. She has been leading Madison Memorial with positive collaboration for better healthcare results. Rachel is not one to seek this type of recognition, but we thank her for compassionate teamwork and leadership!

## Power County Hospital District

### PCHD Holds Fun-Run Event

The PCHD Foundation's second annual *Shape up For the Season* Fun Run will be held on May 17, 2014. Proceeds from the Fun Run will be applied toward the purchase of a hematology analyzer and other medical equipment. Races include a 10K run, a 5K walk/run, a 2 mile walk/run, and a 1 mile run for kids.

The Fun Run will be held at American Falls High School at 2966 S. Frontage Road. The 10K starts at 8:00 am. The start times for the rest of the races are staggered by 10 minutes.



The cost is \$20 which includes a t-shirt if registered by April 21, 2014. Registrations will continue to be taken up until 7:45 am on race day. Contact Susan Barger at (208) 226-3203 for more information or for a registration form.

### Centralized Scheduling

Madison Memorial will be implementing a Central Scheduling Department. It will be the location where all orders are received from healthcare providers. The scheduling team will then review the information and ensure that everything is correct. This new addition will help to improve customer service and efficiency for patients by having all their paperwork done prior to arriving for services. The Central Scheduling Department will also be responsible for verifying insurance benefits, authorizations and pre-registering patients prior to services. This new process is scheduled to go live on April 1, 2014.

### University of Utah selected to provide Emergency Department Services

On March 6, 2014, the Madison Memorial Hospital Board of Trustees selected the University of Utah Division of Emergency Medicine to provide physician services for the hospital's emergency department. MMH issued a Request for Proposal to provide emergency department physician services in October of 2013. The hospital has previously contracted with individual physicians for these services, but needs now to have a group contract with provisions aligned to today's changing healthcare environment. Proposals meeting the criteria went through an extensive evaluation process by hospital leadership, members of the MMH medical staff, and the Board of Trustees. We appreciate the physicians who have staffed our emergency department over the years. We anticipate that our current physicians may be considered for continued employment under the new contract, says Robert Kendrick, Chief Nursing Officer at Madison Memorial Hospital. Hospital administrators will begin contract negotiations with the University of Utah immediately.

## Madison Memorial Hospital

### Top 50 Rural Hospital CEO's

Recently, Rachel Gonzales, the current CEO at Madison Memorial Hospital, was recognized in the top 50 rural hospital CEO's in Becker's Healthcare Report. Becker's is the source of cutting-edge business and legal information for healthcare industry leaders. The following paragraph is found in their report:

**Rachel Gonzales, RN, CEO of Madison Memorial Hospital (Rexburg, Idaho).** Mrs. Gonzales be-



### Vascular Heart Screening Event

Madison Memorial Hospital and Idaho Heart Institute offered a series of seven non-invasive heart disease risk assessment tests at an event early in March. There was such a positive response that we held a second event three weeks later. Harley McCormick, our Radiology Director, organized and spear headed this event. The whole goal was to raise awareness of heart diseases and be proactive in preventative treatments. We appreciated the assistance from all who assisted in making this event successful.



The Hospital Cooperative  
Continuing Education Series - 2014  
Presented by the Health Care Administration  
Program  
Idaho State University

As part of THC's Lunchtime Education Series, the following list of programs are free, one-hour sessions for THC members using their video-conferencing equipment at their hospital. These start at 12:15 p.m. To RSVP, e-mail Robert Cuoio at [robert@hospitalcooperative.org](mailto:robert@hospitalcooperative.org).

**Human Resource Issues**

- Coaching and Mentoring Others (April 17)
- What it Means to be a Magnet Hospital (May 15)
- The Fortune 100 Best Places to Work - Why Aren't We There? (June 19)

**A Healthy Organizational Culture**

- Developing Self-Awareness and Self-Mastery (July 17)
- Customer Service I (August 21)
- Customer Service II (September 18)

**Contemporary Ethical and Legal Concerns**

- Key Provisions of the Accountable Care Act (October 16)
- Issues and Trends in Health Care Compliance (November 20)
- The Fundamentals of Health Care Law and Ethics (December 18)

**Calendar of Events**

April 2014

Lunchtime Education Series  
Coaching and Mentoring Others+  
April 17

Environmental Services  
Peer Network Meeting  
April 24



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Fax: 208-233-4644  
Email: [robert@hospitalcooperative.org](mailto:robert@hospitalcooperative.org)  
[www.hospitalcooperative.org](http://www.hospitalcooperative.org)

May 2014

THC Executive Board Meeting  
May 1

ICD-10 Boot Camp  
May 12-15, May 19-22

Clinic Managers  
Peer Network Meeting  
May 13

Lunchtime Education Series  
What It Means to be a Magnet  
Hospital+  
May 15

Radiology  
Peer Network Meeting  
May 28

IT  
Peer Network Meeting  
May 30

## Vendor Spotlight: Healthcare Services Group

Since 1976, Healthcare Services Group has delivered exceptional housekeeping/laundry and dining/nutrition services to an ever-changing healthcare industry. Healthcare Services mission is to provide the highest quality environmental and dining services in the hospital and senior living markets at cost-effective pricing. We focus on enriching the lives of the residents and patients services by understanding our client's needs to deliver high quality care. We provide professional management of ancillary services to a diverse mix of satisfied clients. Flexible and responsive, our people are trained to help you achieve success by delivering innovative solutions, exceptional performance and measurable results.

For more information:

Eric Miller, Regional Director  
Healthcare Services Group

Cell Phone: [\(208\) 874-2337](tel:2088742337)

Email: [Eric.Miller@hcsqcorp.com](mailto:Eric.Miller@hcsqcorp.com)



SOLUTIONS • PERFORMANCE • RESULTS

### CORPORATE HIGHLIGHTS

- **FORBES 200 UP & COMERS**  
Best Small Companies in America (#141)
- **LISTED IN FORBES**  
Most Trusted Companies in America (non ranked list)
- **MODERN HEALTHCARE MAGAZINE'S**  
Top Housekeeping Contractors (#1)
- **MODERN HEALTHCARE MAGAZINE'S**  
Top Laundry Contractors (#2)
- **MODERN HEALTHCARE MAGAZINE'S**  
Top Foodservice Contractors (#2)
- **MODERN HEALTHCARE MAGAZINE'S**  
Top 20 Outsourcing Firms (#2)

### Telehealth Update

THC is working with Eastern Idaho Regional Medical Center as they are developing clinical opportunities for member hospitals. We are currently exploring mobile options with a company called VSee as they offer HIPAA compliant video-conferencing options using a computer, iPad, tablet, or laptop.

### Meet the Residents Reception

In early March, THC member hospitals had an opportunity to meet and network with 1st, 2nd, and 3rd year residents at the Idaho State University Family Practice Residency. The Idaho State Office of Rural Health and Primary Care, Portneuf Medical Center, and THC helped sponsor the event.

The purpose of the event was to showcase the benefits of rural communities. We are looking at holding a similar event in November 2014.

#### Cooperative Connections

Robert Cuoio, Editor

#### The Hospital Cooperative Executive Board

John Hoopes, Chairman	Dallas Clinger
Rod Jacobson, Vice Chairman	Dan Ordyna
Jeff Daniels, Secretary/Treasurer	John Williams
Charlie Button	Carl Hanson
Keith Gnagey	Doug Crabtree
Brad Huerta	Rachel Gonzales
Richard Westerberg	Jeff Hill

#### Staff

Robert Cuoio, Executive Director  
John Murphy, Volunteer

