

# 2017 NCHN New Network Leader Workshop

October 17, 2017

Potter Room

Hotel Albuquerque Old Town, Albuquerque, NM

## Overview

There are many items critical to a healthcare network start-up or turnaround. The 2017 NCHN New Network Leader Workshop will provide strategies, tools and approaches needed for launching or relaunching a high performing network, along with opportunities for participants' questions and building working relationships with colleagues. Participants will also learn about NCHN resources which are invaluable for traction, development and growth.

## New Network Leader Workshop Objectives:

- Understand the leadership qualities and skills needed for a start-up/turn-around alliance/network.
- Design specific tools needed for an emergent network: Mission, Vision, Values, Financial Health, Working Agendas and Clarity around Major Milestones for reporting requirements.
- Create a Personal Leadership Development Approach including work/life balance.
- Gain connections with other network leaders for brainstorming and sharing of best practices.

## Tuesday - October 17, 2017

8:30 AM MT – 12:00 PM MT

### Agenda

#### 8:30 – 9:00 **What will you take away from this workshop on Building a High Performing Network? What is required of the Network Leader?**

Rebecca J. Davis, Ph.D., NCHN Executive Director

- Overview of the Day
- Introduction of the Participants & Facilitators
- Setting your Intentions for the Day

#### 9:00 – 9:30 **What are the Network Goals?**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

#### **Here are the questions we will consider together:**

- How would you define the network through the eyes of your stakeholders?
  - Funders?
  - Board or Advisory Members?
  - Members/Customers?
  - Yourself?
- What is the Network Value Proposition? What are you declaring you will accomplish over time? How are you positioned for success?

**9:30 – 11:00 What are the responsibilities of a Network Leader and what experience is helpful?**

Linda K. Weiss, LCSW, NCHN Director of Member Services

**Here are the questions we will consider together:**

- What are the qualities of innovative leadership?
- What leadership skills are required (decision making, strategic thinking, etc.)
- How will you support your leadership?

**11: 00 – 11:15 Networking Break**

**11:15 AM – 12:00 PM Mind the Gap: What does the Network need to deliver and what leadership is required?**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

**Here are the questions we will consider together:**

- What does an inventory of needs, leadership qualities and resources look like for my network?
- What does time look like in this assessment and how should the board/advisory group track progress?
- What leadership action steps are essential? When? Who?

**12:00 PM - 1:00 PM Working Networking Lunch**

**1:00 – 5:00 Welcome Back!**

**1:00 – 2:45 What are the basics in providing leadership for Networks?**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

Rebecca J. Davis, Ph.D., NCHN Executive Director; & TBA Network Guest

**Here are the questions we will consider together:**

- What are your **major Milestones**? What are the most productive process and engagement around building the Visible Timeline?
- What are the **Mission, Vision and Values** of the Network? How do you get there? How do you create stickiness around these?
- Who are your **key stakeholders**? What does a stakeholder assessment look like and how often should you conduct this?
- Will you have a **board or an advisory group**? What are 2-3 powerful engagement strategies for this board/advisory group? How does this work help you meet your Major Milestones?

**2:45 – 3:00 Networking Break**

**3:00 – 4:00 Building the Future of the Network, One Agenda at a Time**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

**Here are questions we will consider together:**

- How do you create a generative agenda?
- How does this agenda support communication, collaboration and innovation?
- How do we track financial health?
- What is the best way to make decisions?
- How and when do we engage the board/advisory group in strategic planning?

**4:00 – 4:30**

**Report out: What does the penultimate agenda and a year in the life of a Network look like?**

Mary Kay Chess, Ph.D., NCHN Director of Educational Programing

**4:30 – 5:00**

**Workshop Wrap-up & NCHN as a Network Resource**

Rebecca J. Davis, Ph.D., NCHN Executive Director; & TBA Network Guest

**Here are the questions we will consider together:**

- What's working me?
- What did I learn or experience that totally surprises me?
- What action(s) am I intrigued to take? When?

**Note** – Participants of this Leadership Workshop are eligible to register and participate in the 2017 NCHN Leadership Forum, which will be held October 18-19. This additional day and half of leadership experience is designed to expand the your leadership knowledge, explore the meaning of collaboration in networks, understand the challenges of collaboration as a key leadership competency, explore conflict as a leadership tool to support your innovation and decision making, design the network of the future and determine the leadership required to lead this network, and evaluate your work/play balance needs you have for leading complex organizations. Additional details, including Registration, are on the NCHN website.